

Public contract (offer)

to order, purchase, sell and deliver goods

This agreement between PE "Orlenko A.G.", hereinafter referred to as "Seller" and the user of the services of the website, hereinafter referred to as "Customer", is a contract of assignment for ordering, purchase and delivery of Goods and defines the basic terms and conditions of ordering, purchase and delivery of goods through the website <https://annorapermanent.com>. The Buyer, acting for the purpose of purchasing Goods, accepts the terms and conditions of this contract of sale of goods (hereinafter referred to as "Contract") on the following terms and conditions.

1. Definition of terms

1.1 Public offer (hereinafter - "Offer") - a public offer of the Seller, addressed to an indefinite number of persons, to conclude with the Seller a distance selling agreement (hereinafter - "Agreement") on the terms and conditions contained in this Offer, including all Appendices.

1.2 Order - the Customer's decision to order goods and their delivery, executed in the online store and/or orders for the purchase and delivery of goods.

2. General provisions

2.1 The information below is an official offer (offer) of the online store <https://annorapermanent.com> to any individual (hereinafter - the Buyer) to conclude a contract of sale of goods. This contract is public, i.e. according to Article 633 of the Civil Code of Ukraine its terms and conditions are the same for all buyers.

2.2 According to Article 642 of the Civil Code of Ukraine full and unconditional acceptance of the terms of this proposal (offer), which confirms the conclusion of a contract of sale of goods on the terms proposed below, is the fact of registration and confirmation of the order.

2.4 By placing the Order the Buyer confirms agreement and unconditional acceptance of the terms of this offer (proposal).

2.5 By concluding the Contract (i.e. by accepting the terms and conditions of this Offer by placing an Order), the Buyer confirms the following:

The Buyer is fully and completely familiarized with and agrees to the terms and conditions of this offer;

He authorizes the collection, processing and transfer of personal data on the conditions defined below in the Warning regarding the collection, processing and transfer of personal data authorization to process personal data is valid during the entire term of the Contract, as well as for an unlimited period after its termination. Besides, by conclusion of the Agreement the Customer confirms that he is notified (without additional notice) of the rights established by the Law of Ukraine "On Protection of Personal Data", of the purposes of data collection, as well as of the fact that his personal data are transferred to the Seller in order to be able to fulfill the terms and conditions of this Agreement, the possibility of mutual settlements, as well as to receive invoices, acts and other documents. The Customer also agrees that the Seller has the right to provide access and transfer his personal data to third parties without any additional notification of the Customer, without changing the purpose of personal data processing. The scope of the Customer's rights as a subject of personal data according to the Law of Ukraine "On Protection of Personal Data" is known and clear to him.

3. Price of goods

3.1 The price for each item of the Goods is indicated on the website of the Online Store.

3.2 The Seller has the right to unilaterally change the price for any item of the Goods.

3.3 If the price of the ordered Goods is changed, the Seller shall inform the Buyer of the change in the price of the Goods.

3.4 The Buyer has the right to confirm or cancel the Order for the purchase of the Goods if the price has been changed by the Seller after the Order has been placed.

3.5 The Seller is not allowed to change the price of the Goods paid by the Buyer.

3.6 The Buyer's obligations to pay for the Goods shall be deemed fulfilled from the moment of receipt of funds by the Seller.

3.7 Settlements between the Seller and the Buyer for the Goods are made by the methods specified on the website of the Online Store.

4. Order placement

4.1 The Buyer shall order the Goods through the Operator by phone:

(066)958-18-90

or through the service of the Internet-shop website <https://annorapermanent.com>.

4.2 When registering on the website of the Online Store, the Buyer undertakes to provide the following registration information:

4.2.1 Surname or first name of the Buyer or the person (recipient) specified by him;

4.2.2. E-mail address (not a mandatory field to be filled in);

4.2.3. Contact telephone number.

4.3 The name, quantity, article number and price of the Goods selected by the Buyer are indicated on the website of the Online Shop.

4.4 If the Seller needs additional information, he has the right to request it from the Buyer. In case the Buyer fails to provide the necessary information, the Seller is not responsible for providing a quality service to the Buyer when purchasing goods from the Online Store.

4.5 When placing an Order through the Operator (paragraph 4.1. of this Offer), the Buyer undertakes to provide the information specified in paragraph 4.2. of this Offer.

4.6. Acceptance of the terms of this Offer by the Buyer is carried out by means of entering the Buyer's relevant data into the registration form on the website of the Online Store or when placing an Order through the Operator. After placing an Order through the Operator, the data about the Buyer are registered in the Seller's database.

4.7 The Buyer is responsible for the accuracy of the information provided when placing an Order.

4.8 The Distance Selling Agreement between the Seller and the Buyer shall be deemed concluded from the moment of electronic order placement on the service of the online store website or issuance by the Seller to the Buyer of a cash or sales receipt or other document confirming payment for the Goods.

5. Delivery and transfer of goods to the buyer

5.1. Methods, procedure and terms of delivery of goods are specified on the website. Access to video lessons is available on the YouTube platform. To do this, the buyer needs to have his own Google profile

Access to the online course is provided for a year.

6. Return of goods

6.1. The Customer has the right to refuse the goods at any time before they are handed over.

6.2. The customer has no right to refuse the goods of proper quality, as the goods are an info-product.

6.3. The refund is possible only before the customer is given access to it. is made within 30 days after the customer's request.

7. Liability of the parties

7.1 The Seller shall not be liable for any damage caused to the Buyer due to improper use of the Goods pre-ordered on <https://annorapermanent.com> and purchased from the Seller.

7.2 The Seller shall not be liable for improper, untimely fulfillment of Orders and its obligations if the Buyer provides inaccurate or false information.

7.3 The Seller and the Buyer shall be responsible for fulfillment of their obligations in accordance with the current legislation of Ukraine and provisions of this Agreement.

7.4 The Seller or the Buyer shall be exempted from liability for full or partial failure to fulfill their obligations, if the failure is a consequence of force majeure circumstances such as: war or hostilities, earthquake, flood, fire and other natural disasters that occurred independently of the will of the Seller and/or the Buyer after the conclusion of this Agreement. The Party that cannot fulfill its obligations shall immediately notify the other Party.

7. Security of personal information

7.1 We take reasonable technical and organizational measures to prevent the loss, misuse or alteration of your personal information.

7.2 We store all personal information you provide on our secure servers.

7.3 All electronic financial transactions entered into through our website will be protected by encryption technology.

7.4 You acknowledge that the transmission of information over the Internet is inherently dangerous and we cannot guarantee the security of data transmitted over the Internet.

7.5 You are responsible for maintaining the confidentiality of the password used to access our website; we will not ask you for your password (except when we use it to access our website).

ADDRESS AND DETAILS

FLP "Orlenko A.G." (ANNORA PERMANENT)

Address: Ukraine, Nikopol, Pilip Orlik street 57B, sq.15.

€DRPOU 3368615605

Bill: UA483220010000026002310003303

Monobank